

Frequently Asked Questions

How long will it take for me to complete the program?

The program can move as quickly or as slowly as you dictate. You will determine your pace.

Will I get assistance and training to help me complete the program?

Yes, you will meet with your residence director monthly to review how you are progressing. Your residence director will help you determine any additional training you may need.

Can I apply at any time?

Yes, as long as you have completed the basic resident assistant training, you may apply at any time.

What if I don't meet the requirements?

If you don't meet the requirements, we will assist you in determining what areas you need additional training in to meet the requirements.

Will I be required to complete additional training to stay at the level I achieve?

Yes, KindredHearts will offer different trainings and opportunities throughout the year to help ensure that you stay at the level that you desire.

KindredHearts Employee Career Ladder



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“The ladder of success is best climbed by stepping on the rungs of opportunity.”

– Ayn Rand

The KindredHearts Employee Career Ladder is designed to create opportunities for individual employees who express an interest in developing their skills and talents within the KindredHearts organization. The program is aimed at identifying the talent within the organization and creating an environment where employee growth is encouraged. Employees who progress in the program are rewarded with additional compensation, advancement within the company and professional development.

The rungs of the employee career ladder are simple. Once you are hired, you will remain a trainee until you have completed the basic resident assistant training and have mastered the basic competencies for your position. After you are qualified to be a resident assistant (the first level of the ladder), you are eligible to be considered for the KindredHearts Employee Career Ladder.

If accepted into the program, you may then progress to the second level (Resident Assistant Tech) or the top level of the Resident Assistant Specialist. Each level will require proficiency and expertise in core areas that are critical to the quality of care that our residents receive. In return, you will receive additional compensation at each level.

To participate in the KindredHearts Employee Career Ladder, you will be required to complete an application to formalize your dedication to the program. Once accepted, you will then receive a welcome packet that contains all the materials needed to complete the requirements to progress to the next level. Along the way, your residence director will meet with you monthly to assist you and to answer any questions you may have. Once your packet is complete, an interview will be conducted along with a review of your packet of information. If all requirements are met, you would then move up to the next rung of the career ladder.

KindredHearts' goal is to develop a core of excellence within each location and to ensure that all of our employees share the same values of resident care that KindredHearts so strongly believes in. Do you believe that you can be a part of the core team? If so, we want you to apply for the KindredHearts Employee Career Ladder. Please contact your residence director for details if you are interested in taking the next step on the KindredHearts Employee Career Ladder.



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